



# ViaWest Managed Services for Amazon Web Services (AWS)

For organizations looking to leverage AWS but do not have the required level of in-house expertise, or need to focus their teams on growing the business, finding a partner to manage the complexity of AWS services efficiently is mandatory for success.

If your business is eager to run mission critical applications on the AWS cloud you can turn to ViaWest to leverage our experience as a certified partner in the design, management and support of Amazon Web Services (AWS). Our deep bench of AWS experts can manage and support your environment based on specific organizational requirements.

## ViaWest Client Centric Cloud

From the very beginning, ViaWest has ensured that we design our client environments correctly from the start. Determined to manage your cloud environment as though it were our own, we have worked to become a certified AWS Consulting Partner, to providing you with the expertise you need to help you design, secure, and manage your infrastructure; move your applications to the cloud; offer 24x7x365 support; and plan for business growth to better meet your continued success.

The ViaWest client centric approach contains a four-step cycle that helps us create an ongoing, personalized plan for your cloud success. The client centric approach consists of:

- **Consultative Design** - To ensure the design of your cloud environment matches your business and technical needs, we use our advanced experience with AWS technology, demonstrated through client success and technical certifications, to design a hosting solution that provides you with what you need to be successful in the cloud from the start.
- **Worry-free Onboarding** - To guarantee the successful onboarding, a team of experts puts the design into action and helps take the stress out of moving to the cloud.
- **Proactive Support** - Allowing you to focus on growing your business, we provide you with 24x7x365 proactive support and monitoring and optimize your cloud experience. As potential problems arise, we alert you and propose remedies before they affect your business.
- **Continuous Business Planning** - As your business changes, we work with you to determine how your cloud environment will respond and reflect that change. Through regular conversations with you about your business, combined with analysis of your cloud activity, we work together to determine how we can adjust a plan to fit your ongoing business needs.

### Benefits of ViaWest Managed Services for AWS

- Consultative Design
- Worry-Free Onboarding
- Proactive Support
- Continuous Business Planning
- Single Point of Contact
- Security and Compliance Services
- Unified Billing
- Multi Cloud Capabilities



## ViaWest Managed Services for AWS

With the broad number of AWS offerings, it can be intimidating and confusing to understand how to architect the right solution for your needs and budget. Having the right infrastructure in place is just the beginning, as monitoring what you use, how you optimize it, and what you owe becomes a larger challenge. This is why ViaWest offers managed services for AWS.

**With a Client-Centric approach, ViaWest Managed Services for AWS features:**

- **Single Point of Contact**  
Rather than waiting on hold or for email responses, our 24x7x365 proactive support from certified and experienced AWS Administrators are available when you need us. ViaWest will become the single-point of contact when it comes to designing, onboarding, managing and supporting your AWS services.
- **Security and Compliance Services**  
The ability to secure your applications in the cloud and pass audits requires the attention of experienced individuals. At ViaWest, we fully support the solutions that your business requires to remain secure and compliant in the cloud. We can help you elevate your business with audit-ready compliance.
- **Unified Billing**  
Billing for AWS can get confusing when multiple environments are involved. Whether utilizing a combination of ViaWest services and AWS capabilities, or ViaWest services on top of both ViaWest and AWS cloud solutions, we consolidate the billing to make invoicing and identifying what you pay for as easy as possible.
- **Multi Cloud Capabilities**  
When designing the right environment, there are several variables in play to guarantee that you are not limiting your application for today or future growth. At ViaWest, we take a multi cloud approach—whether you are better suited to run across multiple AWS regions, a mix of ViaWest Public Cloud, ViaWest Private Cloud and AWS public cloud—to ensure we will design an architecture specific to your application’s unique requirements today or limiting it in terms of being able to grow in the future.

### AWS Services Supported

ViaWest supports a range of native AWS services, including:

- EC2
- EBS
- S3
- CloudFront CDN
- Route 53
- RDS/Aurora

## Conclusion

The move to cloud can be scary. Without the availability of experienced individuals to provide help and guidance, you could be wasting time, wasting money, and creating opportunities for downtime, performance problems and security risks. At ViaWest, we focus on our clients’ success and take the same approach with our support of AWS. ViaWest has been client focused from the very beginning and, whether you are an existing ViaWest client looking to expand to AWS or a new client interested in the power of AWS and multi cloud, we are here to help.