

 Minneapolis, Minnesota

Minneapolis Data Center

Benefits



Full Capacity PUE

Minneapolis features a Power Usage Effectiveness (PUE) projected at 1.3 at full capacity.



Superior network and cooling

The cooling system has 3,000 tons of redundant, fault tolerant capacity and 1,500+ Watts/SF high density capacity availability.



Your satisfaction is guaranteed

We have enough confidence in everything we do to offer our customers a 100% satisfaction guarantee, as well as a 100% SLA for power, bandwidth and network services availability.



Local teams deliver expert service

Our dedicated, onsite staff of trained engineers helps maintain uptime through remote hands capabilities, ticket tracking, event notification and more.

Providing Power and Peace of Mind

With over 70,000 square-feet of raised floor, the Minneapolis data center, located in the Minneapolis, Minnesota metropolitan area is designed to be concurrently maintainable and fault tolerant. This means your mission critical data is always available. But we know that technology alone is not enough to make an outstanding data center. Our 24x7 on-site engineers and service staff are the experts that set our data centers apart.

Why Minnesota?

Minneapolis is a key emerging market for colocation and hosting according to Data Center Knowledge and Minnesota is among “America’s Top States for Business” according to CNBC. Fifteen of the Fortune 500 companies are located in the Minneapolis and St. Paul (MSP) area and the MSP economy ranks third best market for young professionals and business facilities for technology in 2010 by Forbes.

ViaWest’s Minneapolis facility is now state certified, which makes each user within this facility eligible for a rebate of all sales and use taxes paid to the State of Minnesota on data center equipment, IT software, servers, networking gear and electricity. In addition to these incentives made available by the State of Minnesota, the State of Minnesota does not charge a personal property tax, thereby reducing further the cost of occupancy.

Minneapolis Data Center Technical Specs

Space Options	<ul style="list-style-type: none"> » 70,000+ square feet raised floor » Private suites and cages » Unit level-available in full and half cabinet increments » Customer office space
Security	<ul style="list-style-type: none"> » 24x7 key card access with secondary biometric authentication, 6 zone security access » 24x7 on-site security personnel » Monitored security cameras and intercom system » Power delivery, generator and diesel fuel infrastructure maintained in secured areas
Compliance	<ul style="list-style-type: none"> » ViaWest has a dual-standard SSAE 16 and ISAE 3402 Service Organization Control (SOC) 1 Type II, SOC 2 Type II, and SOC 3 reports covering each of ViaWest's data centers to include operations, policies and procedures, and physical and environmental security controls. ViaWest also has facility-specific PCI and HIPAA compliance reports for physical security and information security policies. ViaWest enables businesses to become compliant in the Financial, Healthcare and Federal industries that require regulatory authority of PCI DSS, HIPAA, FISMA, NIST 800-53 and ITAR standards. Additionally, ViaWest annually registers its adherence to the US-EU Safe Harbor Privacy framework
Fire Detection and Suppression	<ul style="list-style-type: none"> » Certified data center smoke detection system » Certified VESDA incipient smoke detection » Dual-Interlock pre-action dry pipe sprinkler system » Clean agent fire extinguishers placed throughout the facility
Power	<ul style="list-style-type: none"> » A and B source power circuit delivery capabilities » Multiple medium voltage (13.8kV class) utility power feeds » 16 MW redundant, fault tolerant diesel power generation capacity » 30,000 gallon diesel fuel with 10% biofuel supply » 9 MW redundant, fault tolerant UPS capacity » PLC-based fault tolerant closed transition switchboard » Redundant battery strings » Multiple redundant power distribution paths » Branch circuit monitoring system
HVAC & Environmental Design	<ul style="list-style-type: none"> » 3,000 tons redundant, fault tolerant cooling capacity » Highly energy efficient cooling system (1.3 expected PUE) » High density capacity (1,500+ watts per square foot) » No liquid carrying pipework in critical areas » Anti-static raised flooring » Hot aisle/cold aisle configuration » Fully cabled for typical customer applications » Energy efficient LED lighting
Network	<ul style="list-style-type: none"> » Multiple redundant fiber optic telecommunication networks delivered via Telcordia Bellcore standards with diverse conduit and entrance facilities » Telecommunication services available from T1 to multiple OC192 » Ethernet services available from 5 Mbps to multiple 10 Gbps
ViaWest's Technical Assistant Center (V-TAC)	<ul style="list-style-type: none"> » Single point of contact for all technical support needs for all remote calls » 24x7 experienced TAC support engineers
Local Data Center Support Teams	<ul style="list-style-type: none"> » Staffed 24x7 with data center technicians (first responders & remote hands) » All physical entry, environmental, power & networks monitored real-time